**Solution Document**

**IDEA:**

The idea is to create an application that creates a seamless pleasant and exciting experience for the Air Asia customer.

This application displays necessary information related to the customer like the PNR, Flight details, Name, Travelling passenger details etc. We also present the customer with a feedback sheet at the end to capture his experience with Air Asia. This helps us to understand a customer better and work on the areas of improvement.

**Architecture**:

The architecture involves –

1. Showing the customer, a welcome page with Air Asia logo
2. Asking the customer to enter his PNR and Name to track and fetch his flight information.
3. All related Flight Details are displayed to the customer at his finger tips. (this is a real time data)
4. The customer is also able to track and verify the name and information details of his family members travelling with him.
5. At the end we present the customer with a feedback page to capture his experience with AirAsia.

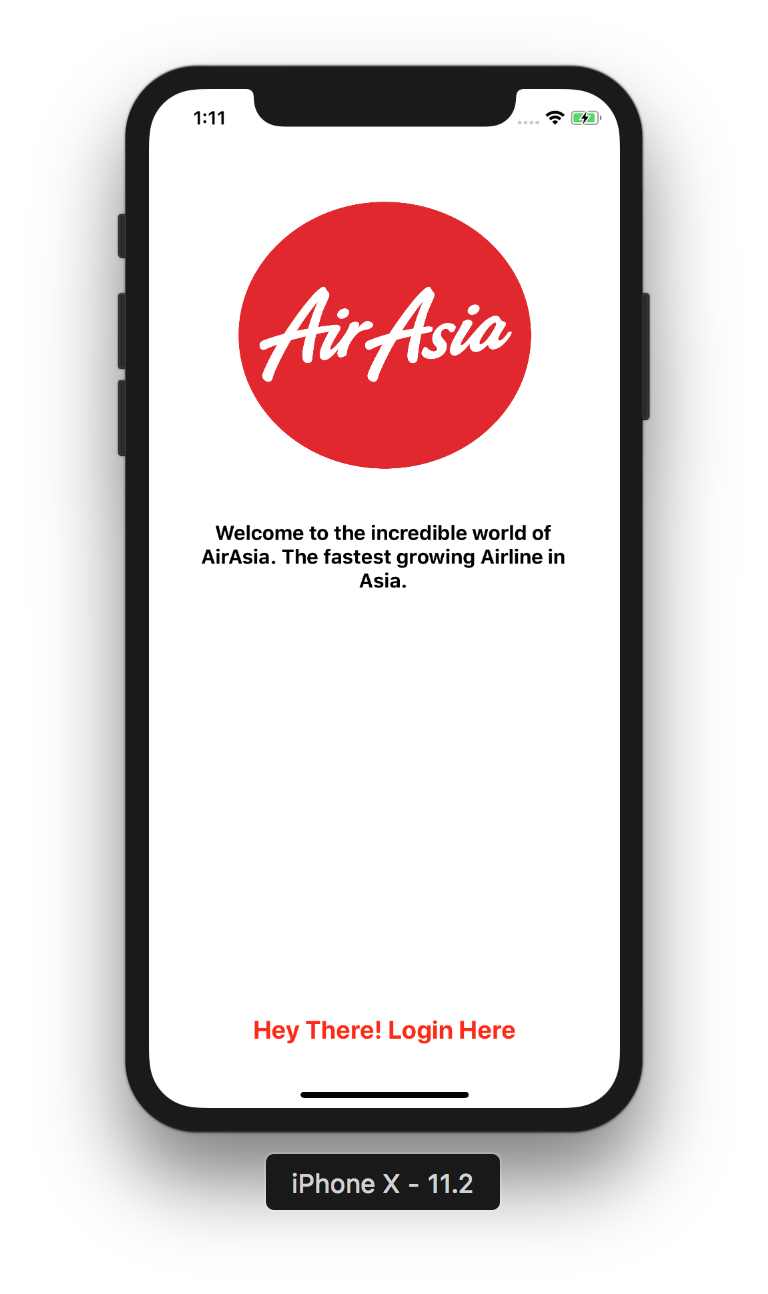
**Future scope of Enhancements:**

Future enhancements to the app would be to integrate modules like-

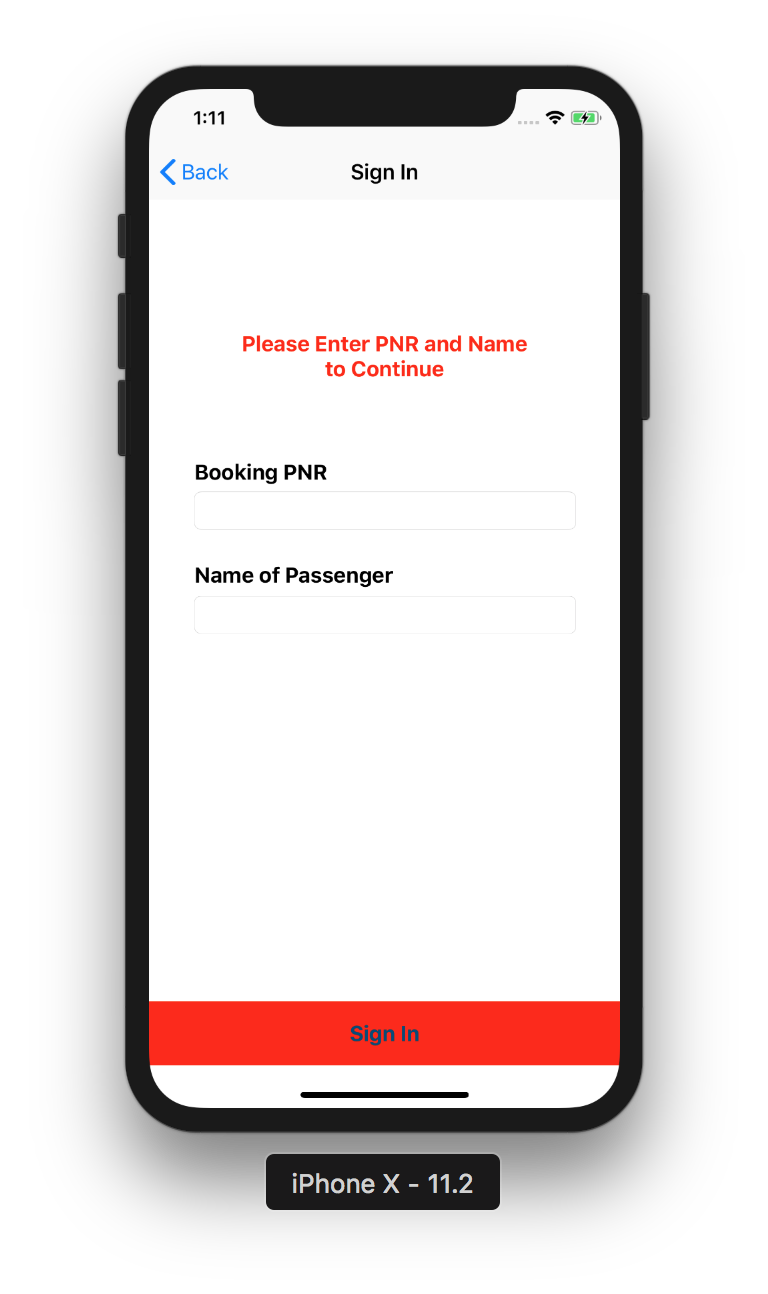
1. Providing Direct “Check In” option in the app.
2. Display all the “Boarding Pass” for the passenger and his family members.
3. Sign In feature to the app.
4. Integrate Push Notifications (Alerts) for Flight Arrival, Flight time change, Boarding gate information etc.
5. Providing “Priority Check In” options.
6. Display information on next connecting flights.
7. Once the passenger reaches his destination, track location and provide options for him to book a cab/bus etc.
8. Provide interesting information to the passenger about his time of travel, the places/countries he would cross in air, the interesting food/cuisines he can try at his destination, best hotels and offers etc.

**Screenshots:**

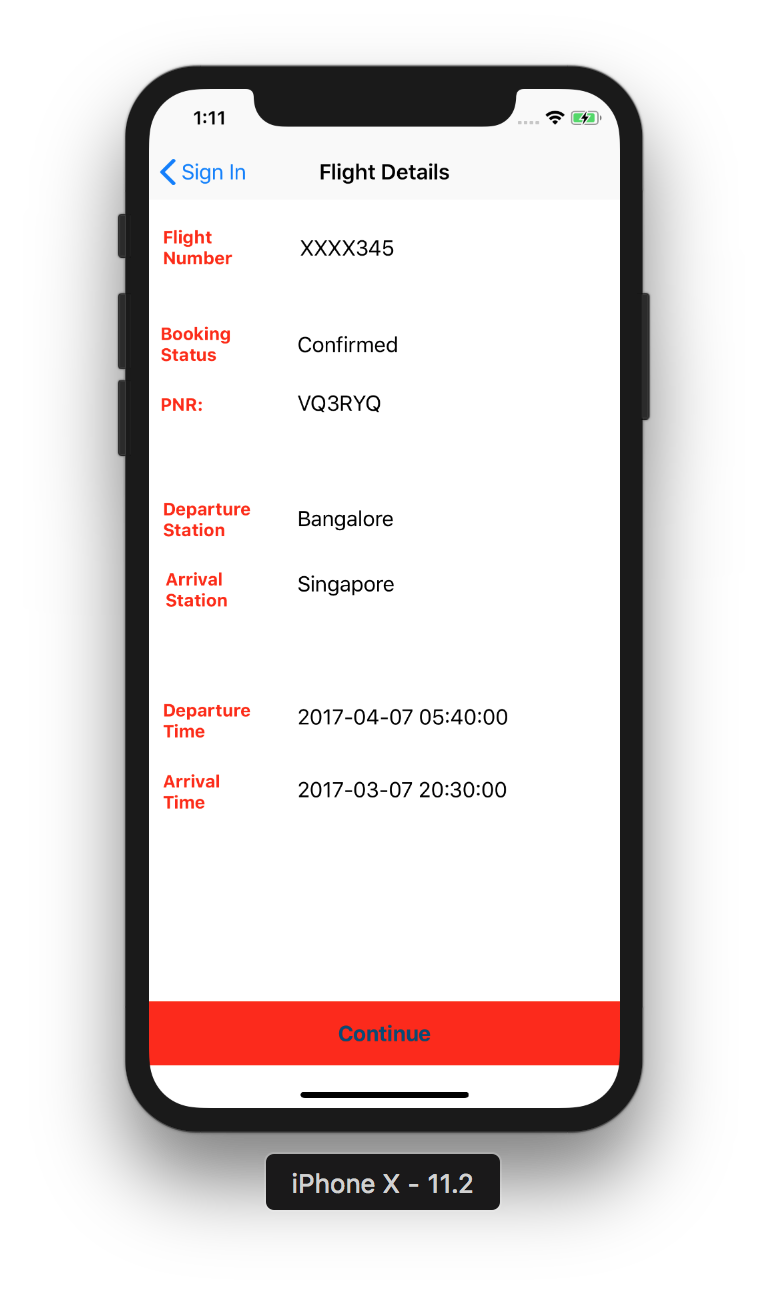
Welcome Page:



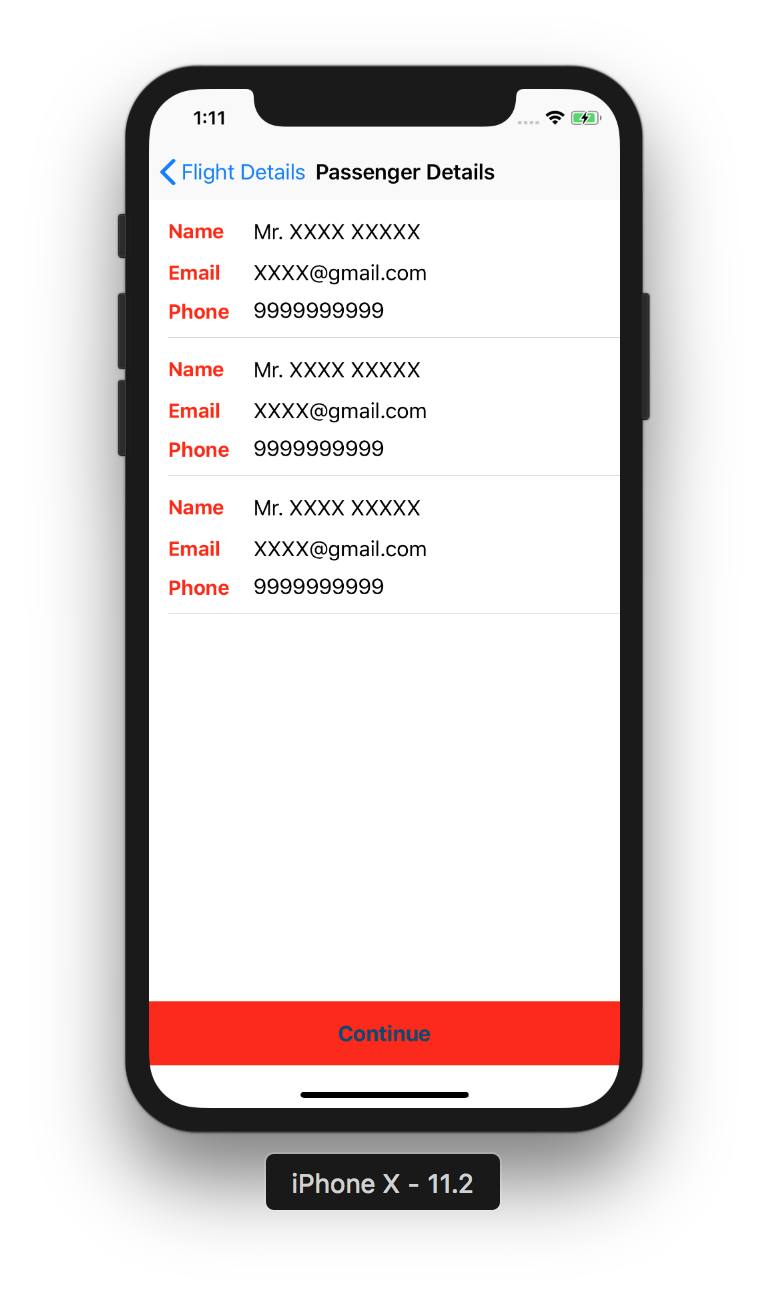
Capture Name and PNR:



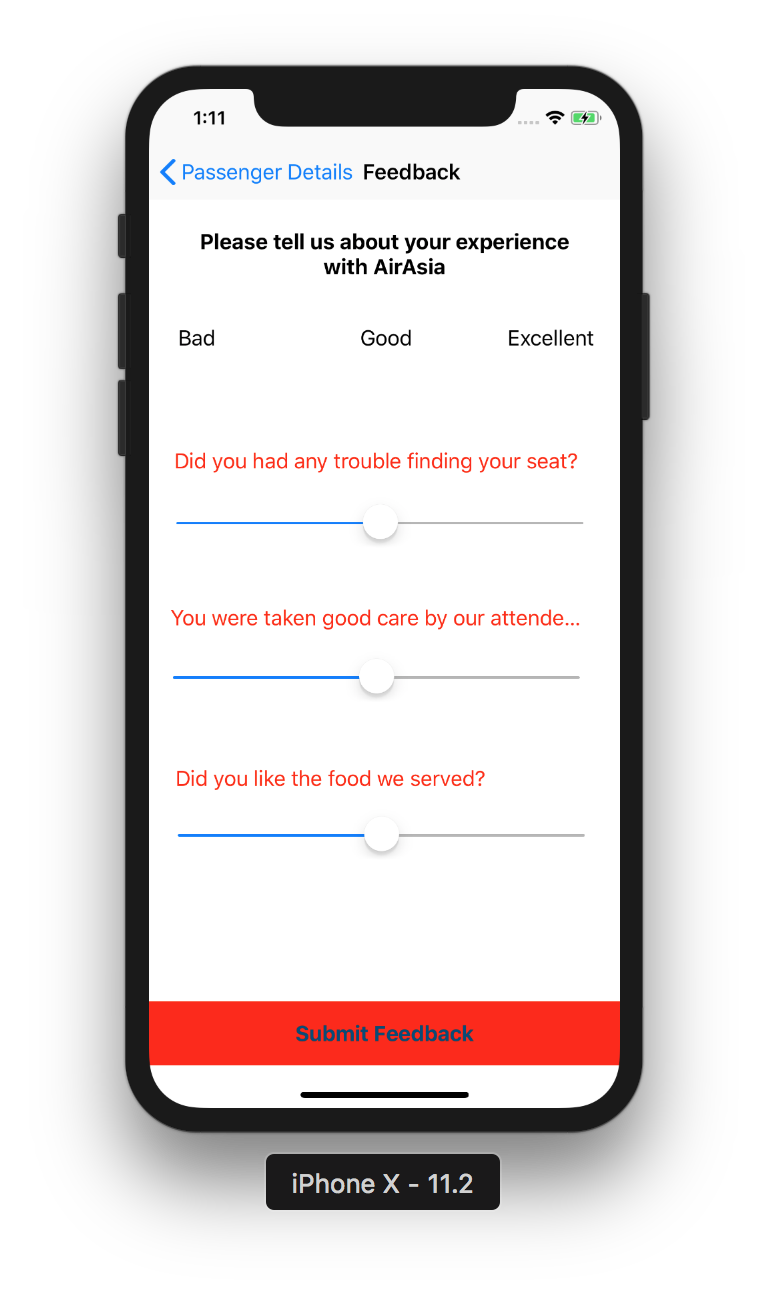
Flight Details:



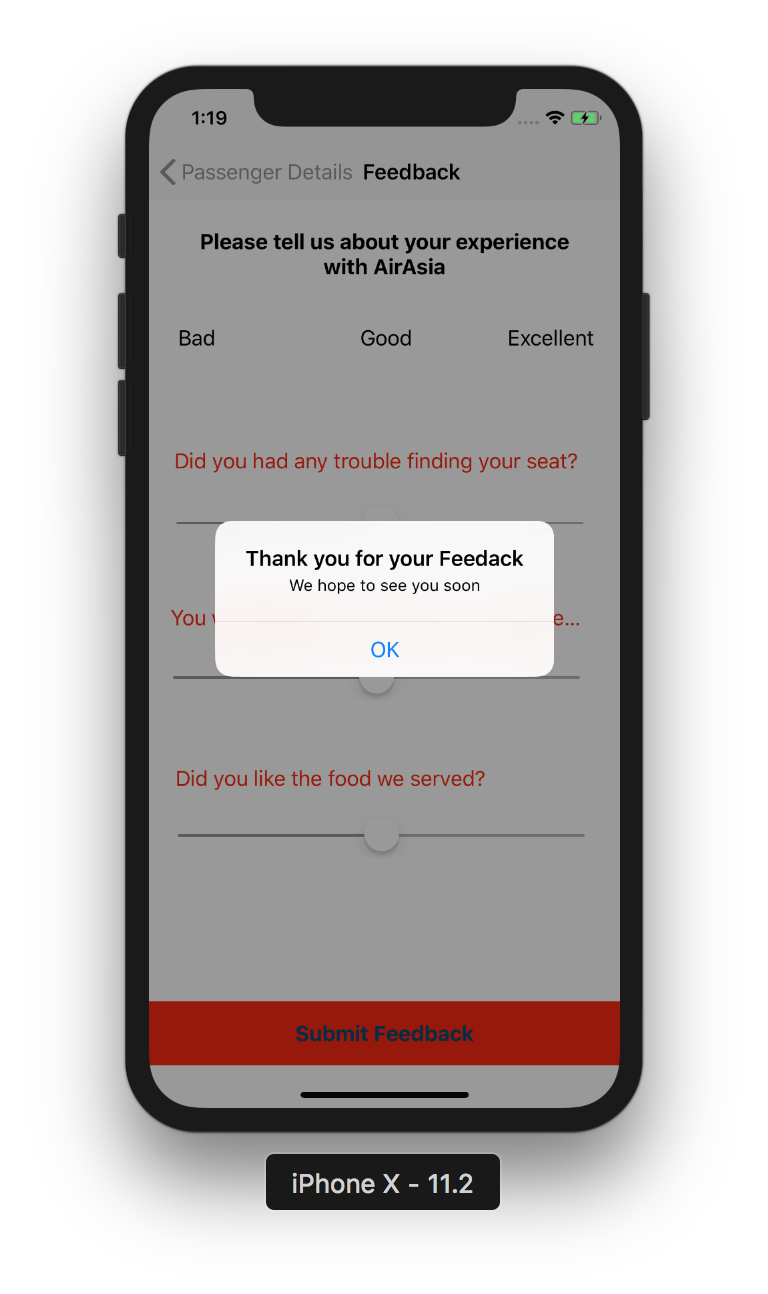
Passenger Details:



Capture Feedback:



Acknowledgement:



**Content were used from:**

1. AirAsia website (Login button message)
2. AirAsia Logo (Google.com)